

Equipping Firefighters, EMTs, Paramedics, & Associated Teams with  
Practical Skills to Respond to OUD & Co-occurring Conditions

Unlock Your Potential: Professional Development for Impactful Care



## Acquire the Skills & Resources for Confident Crisis Intervention

As a first responder, you're a critical part of the front line in addressing crises involving Opioid Use Disorder (OUD) and co-occurring conditions. This course empowers Firefighters, Emergency Medical Technicians (EMT), Paramedics, Crisis Intervention Teams (CIT), and other front-line professionals, with the skills and knowledge to de-escalate situations, connect individuals to appropriate resources, and work collaboratively to improve outcomes for those in crisis.

During this **four-hour, online, self-paced course**, you'll learn strategies and gain insights into how multidisciplinary collaboration enhances safety, reduces risks, and fosters better outcomes for individuals, responders, and communities. Prepare your team to act confidently, compassionately, and collaboratively in high-pressure situations, ensuring effective responses to the challenges posed.

## Course Highlights

- **Foster Multidisciplinary Collaboration:** Discover how first responders can work together effectively to respond to OUD crises.
- **Enhance Safety & Trust:** Use proven de-escalation techniques that prioritize safety for responders and individuals in crisis.
- **Develop Real-World Crisis Skills:** Apply strategies to confidently handle complex situations involving OUD and co-occurring conditions.
- **Strengthen Referral Networks:** Build connections with treatment providers, community groups, and other responders to improve care pathways.
- **Reduce Liability & Risk:** Gain an understanding of legal considerations and best practices for managing crises safely and ethically.
- **Access Valuable Resources:** Use assessments, workbooks, eBooks, posters, and reference materials to support your efforts in the field.

## Program Curriculum

The course is designed in four focused modules, making the content easier to absorb and apply in real-world situations. Each module builds essential knowledge step by step, reinforcing key concepts along the way.

# 1

### Understanding OUD & Co-occurring Conditions

Learn the fundamentals of OUD and its connection to mental health disorders. Explore your role in addressing crises and understanding legal rights of individuals.

# 2

### Recognizing Risks & Responding to an OUD Crisis

Master verbal and non-verbal de-escalation techniques tailored for multidisciplinary teams. Learn to assess an individual and implement strategies that prioritize safety.

# 3

### Best Practices for Field Collaboration

Explore harm reduction strategies and learn how to collaborate as a unified response team with local resources, treatment providers, and community organizations. Learn to build strong referral networks to improve outcomes for individuals in crisis.

# 4

### Real-World Application & Resource Utilization

Practice what you've learned through scenario-based exercises, addressing crises in public and residential settings. Use the CARE approach to de-escalate and make effective referrals as part of a multidisciplinary response team.

## Key Takeaways: Essential Skills & Knowledge You'll Take into the Field

- **Multidisciplinary Crisis Response:** Work together with Fire, EMT, Paramedics, CIT team members, and others to de-escalate crises and improve outcomes. Leverage each discipline's unique strengths. Gain insights into how unified collaboration can reduce risks and foster better outcomes for individuals and communities.
- **The CARE + Collaboration Approach:** Apply the CARE framework (Calm, Assess, Respond, Engage) in real-world scenarios, enhanced by multidisciplinary collaboration. Ensure interventions are safe, compassionate, and effective by using shared strategies and communication techniques.
- **Leverage Referral Networks:** Build and strengthen partnerships with treatment providers, mental health, and community resources. Understand how to identify and mobilize the appropriate resources at the right time to support individuals in crisis and improve access to treatment and recovery options.
- **Maximize Resources:** Gain practical tools and strategies to effectively utilize local and national networks. Learn to map out resources, establish partnerships, and create pathways for long-term care and recovery for individuals with OUD and co-occurring conditions.
- **Legal Awareness & Risk Management:** Develop a comprehensive understanding of the legal framework that governs crisis response. Learn best practices for minimizing liability, ensuring compliance with protocols, and maintaining the ethical standards essential to effective crisis intervention.

## Enroll Today!

Prepare your team to respond confidently and collaboratively to opioid and mental health crises. In just four hours, this course will enhance safety, improve outcomes, and strengthen your community relationships. Contact us to learn how your training can be 100% fully funded!

**\$450 each** - All participants receive a **Harrisburg University certificate** on completion.