

Lackawanna County Area Agency on Aging

**Recover, Rebuild, Reform: Challenges faced by
nursing home residents and their families; during
COVID-19 and continuing today.**

Presenters:

**Sara McDonald, Lackawanna County Area
Agency on Aging**

**Kerri Anzulewicz, Lackawanna County Area
Agency on Aging**

Noelle Kovaleski, Carbondale Nursing Home

Linda Korjeski, Serving Seniors, Inc.

Lackawanna County's response to COVID-19

Recover:

An overview of the response to COVID-19

Rebuild:

Collaboration efforts to support the community,
nursing home residents, and their families

Reform:

Outcomes, Ongoing efforts, and challenges

Lackawanna County Area Agency on Aging Older Adult Protective Services

Recover:

Older Adult Protective Services Investigations-
impacts of a global pandemic

Rebuild:

Guidance, Support, and Resources to support older
adults, nursing home residents, and employees

Reform:

Preparedness, Accessibility, & Diversity

Carbondale Nursing Home

Recover:

Changes as a result of COVID-19 (Pre-COVID through the pandemic)

Rebuild:

The benefits of technology & Infectious Control Improvements

Reform:

A look at what nursing homes look like today.

Serving Seniors. Inc

Recover:

The role of an Ombudsman during COVID-19

Rebuild:

Virtual Family Council Meetings, weekly Regional Meetings, Daily COVID updates from the Governor

Reform:

Volunteer Ombudsman, Ombudsman Post Cards, Cell Phone Project, PEER, Social Media, Operation Reach Out Project



Comments?
Questions?

