



Lackawanna County Area Agency on Aging

Recover, Rebuild, Reform: Challenges faced by nursing home residents and their families, during COVID-19 and continuing today.

I. Introductions

II. Lackawanna County Area on Aging

Sara McDonald, Deputy Director of Lackawanna County Area Agency on Aging will present on Lackawanna County Area Agency on Aging's response to COVID-19. This will include Lackawanna County's response to COVID-19 and the community and efforts to support nursing home residents and their families.

III. Lackawanna County Area Agency on Aging Protective Services Unit

Kerri Anzulewicz, Lackawanna County Area Agency on Aging's Protective Services Program Administrator, will present on the challenges the Protective Services Unit faced during COVID, including Protective Services investigations, admitting new clients to nursing homes, and ensuring an older adults' safety during a global pandemic.

IV. Carbondale Nursing Home

Noelle Kovaleski, Carbondale Nursing Home Administrator, will present on how their Nursing Home helped support residents and their families before and during the pandemic. She will highlight what they have learned and where they are today because of COVID-19.

V. Serving Seniors, Inc.

Linda Korjeski, Lackawanna County Ombudsman, will present on the Ombudsman's role in a Nursing Home and the challenges faced because of COVID 19. She will present on efforts put forth to connect with residents, families, and Nursing Home Administrators throughout the pandemic and what she has she has learned from her experiences.